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| **Aswathamma YV.**  **Mob: +91 9620002123; Email:** **ashu\_r1@yahoo.com** | | |  |
| Areas of Expertise   * Mobile testing * Web Application/UI testing on different browsers * Test Automation * Performance testing * Healthcare apps testing * Client/Server testing * Process implementation * Multisite/cross functional team handling. * Multimedia codecs testing * People Management * Delivery management   Personality Traits   * **Strategic Thinker:**   Proven ability of developing insightful strategies, capitalizing on capabilities and converting potential into opportunities. Capable of providing thought leadership and abstract thinking . Posses good analytical and creative skills.   * **Change Agent:** * Utilizing result-driven approach and growth-centered mind-set to drive positive change in the organizational culture; believes in leading by example. Self-motivated and enthusiastic. Demonstrating the right attitude and willingness to learn. Ability to work under high pressure and multiple projects with aggressive release schedules * **Persuasive Communicator:** * Effective articulation ability; can achieve clarity and persuasively secures buy-in and commitment. Excellent communication, analytical and interpersonal skills with a track record of building relationships within a team, department, organization and customers   **Education**   * **BE (Telecommn Engg),** BMS College of Engg. Bangalore University - 1997 |  | **AN accomplished Professional with 15+ years of expertise in Product quality testing across different products and technology domains.**  ***Professional Abridgement***   * Senior Manager-Quality Assurance with good expertise in Project Management, Programme Management, delivery management, Mobile application testing, web application testing, client-server testing, performance testing and Test Automation. * Expertise in estimation, task assignment, tracking, developing test strategies for Mobile testing, web application testing, Multimedia codecs, frameworks and API Testing. * Well versed in managing testing programs of 40+ resources, teams at multisite/cross-functional. Manage multiple projects and issues concurrently. Proven ability in executing programs using global delivery model, * Expertise in mentoring and building a testing team of professionals with appropriate skills, attitudes and motivation. Providing technical guidance to the team. * Proficiency in the MS-Office Suite, including Excel, PowerPoint, MS-Project,Project Management Skills including, Resource Loading, Utilization Tracking, Project Cost Estimation and Project Pricing * Participated in the presales/proposals and provide consulting support to win deals of testing engagements. * Evaluation of different testing tools and recommend the tools to support at group and organization level. Develop automation and testing frameworks for improving testing productivity. * Organizing Project Review Meetings with all the stakeholders. Preparation of the metrics dashboard monthly or at the end of a phase or at the completion of project. * Conduct regular meetings and communication with product managers, product quality owners and delivery leads. * Document, implement, monitor, and enforce all processes for testing as per standards defined by the organization. * Ensure best practices being implemented across the projects by implementing appropriate management and quality assurance checks. * Customer Satisfaction through Quality Product delivery as per the requirement within the agreed time lines.   **Areas of Expertise**  ***Product, Project & People Management***   * Planning project activities viz. scoping, estimation, tracking, change management, delivery management & post implementation support. * Mobile application testing on Android, iphone, BB, Windows phone, Symbian * Web Application testing on different browsers[FF, Chrome, IE] * Client/Server testing, API Testing * Multimedia codecs and conformance testing, interoperability testing etc * Healthcare application testing * Test Automation[Jmeter, monkeytalk,Robotium, REST API, API Test automation] * People management, have lead the team of 40+ members and teams at multi-site[France, US, Mumbai, Gurgoan]. * Resource management * Project management * Release management * Exposure in agile testing, waterfall and V Model testing life cycle. * Have worked on QTP, Selenium, silk test tools. * Implementing project plans within preset budgets and deadlines. * Holding review meetings to ensure timely completion and delivery of the product to the client. * Defining best practices for project support and documentation. * Designing, developing, testing, troubleshooting and debugging of applications. * Providing post-implementation, maintenance and enhancement support to the client with regard to the product / software. * Cooperating & communicating with other stakeholders for efficient management work. * Managing & providing technical guidance/support to the team | | |

**Career History**

***- OnMobile Global Ltd, Bangalore –***

***Senior Manager-Quality Assurance (May 2012 – Present)***

***Responsibilities***

* SDLC, STLC, defining test strategy, estimate and obtain management support for the time, resources and budget required to perform the testing.
* Develop the test plans for the tasks, dependencies and participants required to mitigate the risk to system quality and obtain the stakeholder support.
* Guiding the team to create testplans and testcase design
* Review process: Review of testcases, testreports, traceability etc
* Arrange the hardware and software requirements fot the test setup
* Managing team across multiple products of the organization. Act as single point of contact between the development and QA teams. Have lead the team of 25+ members, teams at multisite[France, Mumbai, Bangalore]
* Organize the status meetings and send the status reports to all the stakeholders. Attend the regular alignment call with all the key stakeholders to discuss the weekly status, follow up on the action items etc.
* RCA and Defect prevention plans for the internal and customer reported issues
* Test automation-Robotium, monkey talk, Jmeter, REST API testing using SOAP UI tool.
* Project Management, Delivery management, ensuring timely delivery of the different testing milestones and quality of demonstrated results.
* Risk management, escalate the issues about the project requirements[software, hardware, resources etc] to the supervisor/management ontime.
* Ensure customer satisfaction, prepare RCA for customer reported issues, track the effectiveness of root cause analysis, corrective & preventative actions (CAPA) ensure the adequate and timely implementation of CAPA commitments.
* Bug tracking, filing defects and feature enhancements, tracking them to closure using Bugzilla, Jira tools.
* Contribute to process improvement
* Conduct User Acceptance Testing before every launch, hands on experience in mobile apps, web, API testing
* Expertise in testing Healthcare applications.
* Resource management, assign tasks to all the testing team members and ensure that all the members have sufficient work in the project.
* People management, Ensuring conducting performance appraisals, setting KRA’s ontime, ensuring employee engagement, keeping the team motivation high, meeting the employee aspirations.
* Handle product/feature enhancements requests and work with the Engineering and QA teams for timely delivery.
* Create and maintain product documents, track and prepare the reports of testing activities like test reports, testcase coverage, RTM, Defects discovered and their status etc.
* Customers Handled –Airtel, Vodafone Global, BYTL, EEUK, AT&T, T-Mobile, Telefonica, Mobily, Orange, Appolo etc

***-Aricent Group, Bangalore-***

***Engineering Project Manager-PQT (Sep 2003 - May 2012)***

***Responsibilities***

* Organise testing kick off meeting.
* SDLC/STLC, defining teststrategy, estimation and project tracking.
* Guiding the team to create testplans and testcase design for (Functionality, conformance , API and Error Handling testing).
* Review of testcases, testreports, traceability, test strategy etc
* Hands on testing of Mobile applications on Android, IOS,BB, WIN-Phone, multimedia codecs[Audio, Video and Image codecs on ARM, Blackfin, TI & Ref Platforms], Multimedia Frameworks, parsers, streaming solutions.
* Have lead the team of 30+ members, teams at multisite[Gurgaon, US, Chennai, Bangalore]
* Expertise and experience in performing/guiding the team performing different kinds of Black box/white box testing like mobile handset testing, client testing, server testing, Functionality testing, Conformance/Compliance testing, Error handling testing, Memory Leaks, code coverage, stress testing, objective and subjective quality testing, Performance testing, Regression testing, sanity testing and API Level Testing
* Perform project reviews on a consistent basis to ensure project delivery on time.
* Release management: Management responsibility and delivery of significant components of the product and their delivery to agreed scope, function, budget and time. Ensure timely delivery of different testing milestones.
* Own the overall accountability, with the Project/Delivery Managers, for the end-to-end delivery of projects.
* Project Management
* Bug tracking[Jira, Bugzilla]
* Contribute to process improvement
* Resource management
* Test Automation on Symbian, Android and Reference platforms, Rational Robot, Robotium, Monkey talk, Phonemonkey, TAF[Test Automation Framework for API Testing].
* Participated in the presales/proposals and provide consulting support to win deals of testing engagements.
* Evaluation of different testing tools and recommend the tools to support at group and organization level.
* Project budgeting, cost sheet, charge codes, ensuring execution of project within the budgeted cost, optimal utilization of resources etc
* Process and Product Delivery Management, which involved in following the Aricent’s QMS process w.r.t. quality of the product SLA’s, quality metrics, Preparing dashboard for metrics , documentation and ontime delivery.
* Solid, proven commitment to ensure delivery of quality products
* Ensure best practices being implemented across the projects by implementing appropriate management and quality assurance checks
* Process compliance audits, TL9000 audits, Internal Quality Audits etc
* People management:Ensuring conducting performance appraisals,setting KRA’s ontime, ensuring employee engagement, keeping the team motivation high, meeting the employee aspirations, establish and implement a comprehensive professional development plan including documented process and procedures for staff performance appraisals, progression and promotions, rewarding, effective training programs etc
* Lead recruitment activities, working with the HR department so as to grow the team in size and capabilities, with the right resources and at the right pace
* Resolve conflict situations within the team
* Risk management, Time management
* Customers Handled –Samsung, Broadcom, ARM, TI, Nokia, Motorolla, SEMC, HTC, Pantech, LGE, Symbian Foundation etc

***-iWave Systems[on Deputation at Texas Instruments], Bangalore-***

***Member Technical (Jan 2000 –Aug 2003)***

***Responsibilities: Creating Contests and VAS Applications***

* Manual testing of the DSP algorithms using the TI’s Codegen tools.
* Writing the wrapper for the non-XDAIS compliant algorithms
* to make them XDAIS compliant.
* Development of module testcases.
* Development of integration testcases and integration testplan document
* Worked on making the tool CCS plug-in compliant.
* Validation of the DSP algorithms for XDAIS Compliance

**Previous Employment**

* + **Bharat Electronics Ltd,** as Trainee Engineer (Aug 1998 – July 1999)

**Certifications & Trainings**

* PMP-Attended PMP Training from QAI
* Attended Leadership training

**Achievements**

* Snap Award for the year 2010-2011 for outstanding performance at Aricent Group
* Snap Award for the year 2008-2009 for outstanding performance at Aricent Group
* Have been consistently performing well and have been rated as Best Performer in the last three years-Aricen-2011, OnMobile-2012 & 2013.

**Computer Proficiency**

* MS Project, MS Word, MS Excel, MS ACCESS, MS Visio, and MS Power Point
* C, C++, Visual C++ 6.0 , VDSP++, Sybase, Code Composer Studio, eclips, WINCE
* Testing/Analysis/configuration tools: Rational tools[Purify, Purecoverage], clockworks, Helix Mobile Producer, Super , elecard, Textronix player, WinCVS, Rational Clear case

**Personal Information**

* **Languages known:** English, Hindi, Kannada & Telugu
* **Marital Status:** Married
* **Address:** No. 762, 4th block, 7th Main, BEL Layout, Vidyaranyapura, Bangalore-97